

# FY14 Social Impact Scorecard



TFS is committed to “Making Life Easier” through youth development, financial education, and serving communities across the U.S.



## CSR Index

First annual measure of TFS CSR impact on

- Community
- Associate Engagement
- Reputation



Human Rights Campaign



BOYS & GIRLS CLUBS OF AMERICA

National Partner



The Trevor Project

## Community Engagement

Hands-on efforts augment impact

**1,210 Volunteers**

49% increase from FY13

**30,340 Hours**

21% increase from FY13

**Company Time \$684,179**

21% increase from FY13

**'Dollars for Doers' \$352,000**

Grants to associate-selected NPOs (in recognition of those associates who volunteered at least 50 hours)

51% increase from FY13



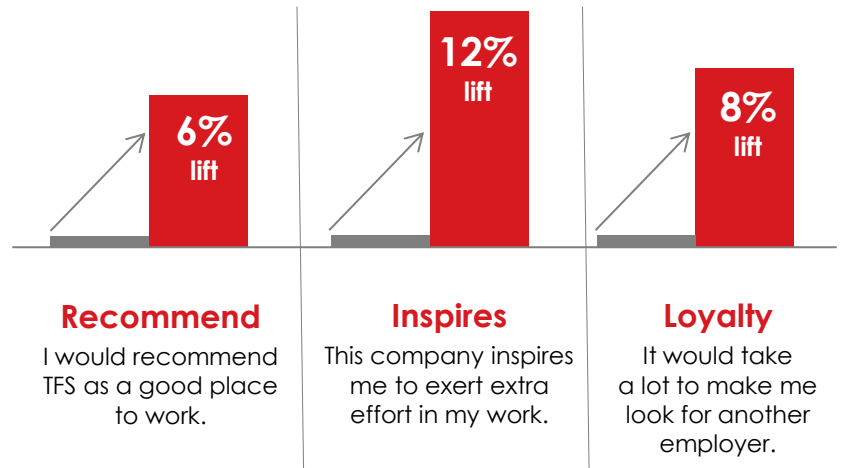
**"I learned how to budget for the first time."** – Sophomore, Dominguez High School, Los Angeles, CA

## 'GoGreen' Paperless Billing Initiative \$200,000

Annual campaign during which TFS donates \$5 to Boys & Girls Clubs of America for each customer choosing paperless billing. In 2014, 20% of customers participated, a 43% increase over the prior year.

## Associate Engagement

TFS associates who participate in the company's various mentoring programs for students score higher on Associate Engagement surveys



### Recommend

I would recommend TFS as a good place to work.

### Inspires

This company inspires me to exert extra effort in my work.

### Loyalty

It would take a lot to make me look for another employer.

## \$1,025,000 in Scholarships

provided to **101** college students



**"It was great to interact with the kids, to have a hands-on experience with them and to be a part of TFS in the community."**

Diana Anderson, HQ Associate, Torrance, CA